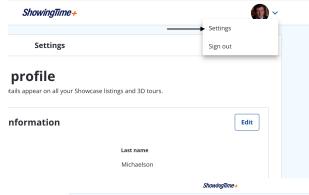


Follow these steps to locate your available Showcase credits, past purchases, and any pending refunds in your ShowingTimePlus app.

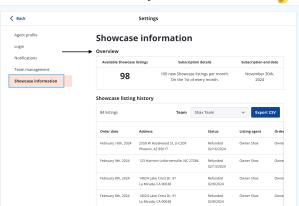
If what you're seeing on your screen doesn't match what's being covered in this article, please contact your sales representative for support.

Finding Your Purchases & Credits

- Login at app.ShowingTimePlus.com
 - If this is your first time logging in, click 'password reset' and you will be prompted to create a new password.
- Once you're logged in, find your agent icon in the top right corner.
 - Click the down arrow.
 - Select 'Settings'.



- Once you're on your settings page, select
 'Showcase Information' on the left
- In 'Overview' at the top, you will see available Showcase credits and subscription details.
 - Available Showcase Listings: Shows the amount of Showcase listings remaining for the rest of the subscriptions.
 - Subscription Details: Give you the terms of your subscription.
 - Subscription End Date: The last day you will be able to use your available credits.





Showcase information

Overview Available Showcase listings Subscription details Subscription end date 100 new Showcase listings per month. On the 1st of every month. 2024 Showcase listing history

Showcase listing history				
84 listings	────────────────────────────────────	(Team	Export	csv
Order date	Address	Status	Listing agent	Orde
February 16th, 2024	2550 W Hazelwood St, Ll-C209 Phoenix, AZ 85017	Refunded 02/16/2024	Owner Shax	Owne
February 9th, 2024	123 Harmon LnKernersville, NC 27284	Refunded 02/13/2024	Owner Shax	Owne
February 8th, 2024	14024 Lake Crest Dr, 91 La Mirada, CA 90638	Refunded 02/8/2024	Owner Shax	Owne
February 8th, 2024	14024 Lake Crest Dr, 91	Refunded	Owner Shax	Owne

- Beneath 'Overview', you will find 'Showcase Billing History'
 - This will show any refunds, orders, and past purchases made or issued by you or your team.
 - 'Team': Be sure to ensure your team is selected in the drop down.
 - Export CSV: Turn your listing history into an excel file.
- Return to this page to review your purchases, credits, and subscription information as needed.