

How to: Access Purchases & Credits

Follow these steps to find your available Showcase credits, purchases, and any pending refunds.

Follow these steps to locate your available Showcase credits, past purchases, and any pending refunds in your ShowingTimePlus app.

If what you're seeing on your screen doesn't match what's being covered in this article, please contact your sales representative for support.

Finding Your Purchases & Credits

- Login at app.ShowingTimePlus.com
 - If this is your first time logging in, click **'password reset'** and you will be prompted to create a new password.
- Once you're logged in, find your agent icon in the top right corner.
 - Click the down arrow.
 - Select **'Settings'**.
- Once you're on your settings page, select **'Showcase Information'** on the left
- In **'Overview'** at the top, you will see available Showcase credits and subscription details.
 - **Available Showcase Listings:** Shows the amount of Showcase listings remaining for the rest of the subscriptions.
 - **Subscription Details:** Give you the terms of your subscription.
 - **Subscription End Date:** The last day you will be able to use your available credits.

Order date	Address	Status	Listing agent	Order
February 16th, 2024	2550 W Hazelwood St, LI-C209 Phoenix, AZ 85017	Refunded 02/16/2024	Owner Shax	Owne
February 9th, 2024	123 Harmon Lukemerville, NC 27284	Refunded 02/13/2024	Owner Shax	Owne
February 8th, 2024	14024 Lake Crest Dr, 91 La Mirada, CA 90638	Refunded 02/08/2024	Owner Shax	Owne
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Showcase information

Overview

Available Showcase listings	Subscription details	Subscription end date
98	100 new Showcase listings per month. On the 1st of every month.	November 30th, 2024

Showcase listing history

Order date	Address	Status	Listing agent	Order
84 listings	→ Team	Shax Team	Export CSV	
February 16th, 2024	2550 W Hazelwood St, LI-C209 Phoenix, AZ 85017	Refunded 02/16/2024	Owner Shax	Owner
February 9th, 2024	123 Harmon Ln Kernersville, NC 27284	Refunded 02/13/2024	Owner Shax	Owner
February 8th, 2024	14024 Lake Crest Dr, 91 La Mirada, CA 90638	Refunded 02/8/2024	Owner Shax	Owner
February 8th, 2024	14024 Lake Crest Dr, 91	Refunded	Owner Shax	Owner

- Beneath 'Overview', you will find '**Showcase Billing History**'
 - This will show any refunds, orders, and past purchases made or issued by you or your team.
 - 'Team': Be sure to ensure your team is selected in the drop down.
 - Export CSV: Turn your listing history into an excel file.
- Return to this page to review your purchases, credits, and subscription information as needed.